



## **Patient Bill Of Rights**

Healing involves the coordination and cooperation of many caring specialties. You, the patient, are an important and essential part of the team working to provide you with the best care. Therefore, it is important that you are aware of your rights and responsibilities as described below:

### **Patient's Rights**

- You have a right to considerate and respectful care.
- You have a right to confidentiality of all records and communications regarding your medical history and health care to the extent provided by law.
- You have the right to request and receive information about your diagnosis and treatment from your healthcare provider.
- You have a right to have a candid discussion about treatment options regardless of cost or benefit coverage.
- You have a right, upon request, to receive an itemized explanation of your bill, regardless of source of payment.
- You have a right to reasonable safety in the clinic facility and environment.
- You have a right to the presence of an interpreter during any medical care provided.
- You have the right to receive information necessary to give Informed Consent prior to the beginning of any procedure and/or treatment, except for emergency situations.
- You have the right to refuse treatment from a health care provider and seek a second opinion at your own expense.
- You have the right to receive notifications by the health care provider in person or in writing when the decision is made to terminate the physician-patient relationship.
- You have the right to voice concerns about the service and care you receive and register complaints.

### **Patient's Responsibility**

- You are responsible for being open and honest with us about your health history, including all medications (both prescription and over-the counter) you are taking.
- You are responsible for asking questions and making sure you understand the instructions given to you.
- You are responsible for keeping appointments and arriving on time.
- You are responsible for following the suggestions and advice prescribed in a course of treatment by your healthcare provider(s).
- You are responsible for following the practice rules and regulations that apply to your conduct as a patient.
- You are responsible for presenting an insurance identification card prior to receiving health care services, verify that the physician / healthcare facility is an in-network provider and pay any necessary co-payment and/or deductibles at the time you receive treatment and be aware of your benefit plan.